

TELEMARKETING

The National Do-Not-Call Registry – The National do-not-call registry is administered by the Federal Trade Commission (FTC). You can register online at www.donotcall.gov or call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. This will stop most, but not all, telemarketing calls for a period of five years. After five years, it will be necessary to renew the registration.

Montana's Do-Not-Call Registry – Montana's do-not-call registry is administered by the Consumer Protection Office of the Dept. of Justice. Consumers signing up for the National Do-Not-Call Registry are automatically put on Montana's do-not-call registry. The Consumer Protection Office can be reached at 1-406-444-4500 or 1-800-481-6896. Their website is <http://www.doj.mt.gov/consumer>.

Exemptions – Not all calls are covered by the National and State registries. Allowed calls include, but may not be limited to, calls from political organizations, charities and non-profits, calls from companies with which you have an existing business relationship or have given permission to call, and survey calls. If you receive calls from an exempt business and don't want them to continue calling you, ask them to put you on their do-not-call list.

Complaints – If telemarketers continue to call after a request is made to put a residential number on the DO-NOT-CALL registries, they may be violating FCC, FTC, or state rules. Violations against the National do-not-call registry should be reported to the FTC at www.donotcall.gov, or by calling 1-888-382-1222. Violations against the State do-not-call registry should be reported to the Consumer Protection Office of the Montana Dept. of Justice. They can be reached at 1-406-444-4500 or toll-free at 1-800-481-6896. The Federal Communications Commission web site, www.fcc.gov, has consumer information on telemarketing and how to file a complaint. Their toll free number is 1-888-225-5322.